



FACSys® 5.1 ENTERPRISE MONITORING SERVICE

BENEFITS

- Offers FACSys® Administrators an easier and more direct method to ensure that FACSys® Services are functioning properly.
- Eliminates the need for FACSys® Administrators to manually send test messages and track their progress and successful receipt.
- Decreases the possibility of downtime by enabling the diagnosis of potential problems areas with FACSys® Services prior to potential malfunction.

HOW TO GET STARTED

The FACSys® Monitoring Service is available as a **complimentary download** for all FACSys® 5.1 Enterprise customers.

Please contact your authorized **FACSys® Sales Representative**, submit a query to sales@emFAST.com or visit www.emFAST.com to get a risk-free copy.

OVERVIEW

The FACSys® Monitoring Service application provides a means to monitor the health of FACSys® Services.

The health of FACSys® Services can be closely monitored by sending test fax messages and logging information related to the transmission into the Windows Application event log. Coupled with the use of Network Management platforms such as Microsoft® System Center Operations Manager, CA™ Unicenter®, HP® OpenView®, and IBM® Tivoli®, the presence of these events can be used as triggers for notification actions.

The FACSys® Monitoring Service is a simple roll-out for FACSys® 5.1 Enterprise installations, with no interruption to the functioning environment of the FACSys® Server, Administrator or Desktop Client.

