



# FACSys® 5.1

## OVERVIEW

Fax, the 165-year-old technology, has proven a mainstay in the transmission of mission-critical documents for organizations spanning all industries, all over the world.

It has remained the only proven secure transmission medium at the core of business-critical communications. In key functional areas such as sales, procurement, human resources and legal, fax has maintained itself as the standard communication medium for ensuring delivery, secure transmission and receipt of critical information.

As organizations move to increase efficiency and maintain control of content and compliancy initiatives, transition from the traditional fax machine to a fax server solution is an integral component to achieve these goals.

FACSys® 5.1 Enterprise is a fully scalable fax messaging solution, allowing users to easily send and receive faxes through a desktop client, browser or e-mail interface, and fax-enable proprietary applications.

FACSys® 5.1 Enterprise provides strategic benefits to literally all levels of the organization, administration and end users.

### BENEFITS FOR THE ORGANIZATION

Compliancy requirements are driving organizations to rethink their processes. Managing content, access control, retention policies and creating audit trails through programmatic insertion of metadata are imperative to compliancy.

FACSys® 5.1 Enterprise facilitates not only compliancy, but also the efficiency and scalability required to respond to the changing business climate:

- **LEVERAGES THE POWER OF THE SQL PLATFORM**  
No longer limited to the size of the server, organizations can leverage existing data marts and document management systems to retain records of their transmissions (both content and confirmation) for as long as required.

- **LEVERAGES THE ENTERPRISE CONTENT-MANAGEMENT CAPABILITIES OF MICROSOFT® SHAREPOINT TO MAINTAIN DOCUMENT STORAGE AND RETENTION POLICIES**

FACSys® documents (delivery notifications, non-delivery notifications and inbound faxes) can be published directly into the organization's SharePoint Enterprise Content Management System with full transmission metadata, user-defined document properties and OCR'd text, in order to facilitate the storage, search and retrieval of the organization's faxes within the centralized document repository.

- **PROGRAMMATIC INTEGRATION WITH MISSION-CRITICAL SYSTEMS**

FACSys® 5.1 Enterprise can be programmatically integrated with critical systems to ensure that metadata are inserted at the application level. Integration maintains the integrity of the data and provides a full audit trail while remaining transparent to end users.

- **EMPOWERS YOUR ORGANIZATION** by providing simplicity to the end user, control to the administrator and the capability to Fax Enable Your World®.

### BENEFITS FOR ADMINISTRATORS

IT administrators are challenged to increase system reliability, improve operational efficiency and provide the organization with tools to optimize and scale. In addition, both complexity of integration and interoperability of systems further complicate these initiatives.

FACSys® 5.1 allows organizations to leverage existing systems to the fullest, effectively allowing IT administrators to maintain working processes and make full use of historical IT investments:

- **SCALABLE FROM 10 TO THOUSANDS OF USERS**  
Administrators can easily multiply the solution as the needs of the organization change.



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### ■ SEAMLESSLY INTEGRATES WITH EXISTING PRODUCTION SYSTEMS

Whether it's a custom-developed application or a boxed solution, FACSys® 5.1 integrates with ANY system, with little scripting.

### ■ FACSys® 5.1 ACTIVE FAX MESSAGING/SOFTWARE DEVELOPMENT KIT (AFM/SDK) IS THE LEADING OPEN-SOURCE DEVELOPMENT KIT ON THE MARKET

Robust and flexible, AFM/SDK provides the tools required for administrators to customize and integrate FACSys® 5.1 with existing applications. Integrations can be simple or complex and your IT department will have in-house control to make full use of this capability.

### ■ OPTIONAL ADMINISTRATION WITH ACTIVE DIRECTORY

FACSys® 5.1 Enterprise facilitates user management by providing full integration with network management systems, as well as the optional Active Directory SYNC tool. This provides end users with a single point login and allows administrators to simply manage single user roles, permissions and group membership, while maintaining the option to fax-enable users without extending the schema.

### ■ MINIMIZE DOWNTIME

FACSys® 5.1 Enterprise is a robust solution built on the SQL platform. Supporting server clustering, load balancing and automatic failover, FACSys® 5.1 is always up and running.

### ■ EASILY REPORT AND ANALYZE FACSys® 5.1 INFORMATION

Pre-defined Crystal 11 reports are included in FACSys® 5.1 Enterprise, enabling administrators to easily track and analyze information on specific transmissions and usage, with simple graphical representations and reports.

### ■ FACSys® FAX MESSAGING GATEWAY FOR MICROSOFT® SHAREPOINT

Administrators can leverage the Enterprise Content Management capabilities of Microsoft® SharePoint 2007 to increase corporate Collaboration efforts, maintain Compliance with legislative requirements, enforce Document Access Control and maintain all metadata with the FACSys® Fax Document Profile.

## BENEFITS FOR USERS

Workers today are continually inundated with new applications and technologies to facilitate their jobs. The end result is that workers are continually in a position where they must learn new systems and relearn the processes inherent to their function.

FACSys® 5.1 not only maintains, but additionally ensures user comfort by allowing them to work within applications that they know, reducing the learning curve and allowing workers to feel empowered in the workspace. Quite simply, if you can e-mail, you can also fax:

### ■ SEAMLESS INTEGRATION WITH MICROSOFT® OFFICE

Providing full FACSys® functionality within Microsoft® Excel, PowerPoint, and Word 2007, users have the ability to fax directly from the applications that are used to create documents.

### ■ ALLOWS USERS TO BOTH SEND AND RECEIVE FAXES THROUGH MICROSOFT® OUTLOOK

Workers spend on average 75% of the working day within this interface, thereby enabling continued stay in the established 'comfort zone'.

### ■ SINGLE LOGIN TO FACSys® 5.1

Integration with Active Directory reduces confusion as workers can maintain a single login.

### ■ INCLUDES A BROWSER INTERFACE

providing users with quick and easy access to the FACSys® 5.1 console from any location on the network.

### ■ ENHANCED USER NOTIFICATIONS

allow users to improve communication amongst team members and supervisors by providing; the option to insert comments, identification of the user if a fax is cancelled, provision of notifications to multiple e-mails, and notification to reviewers of faxes that are pending approval.